



Memphis Botanic Garden will be shifting many events to a new ticketing system. Moving forward, MBG Members must log-in to their ticketing account to access member pricing.

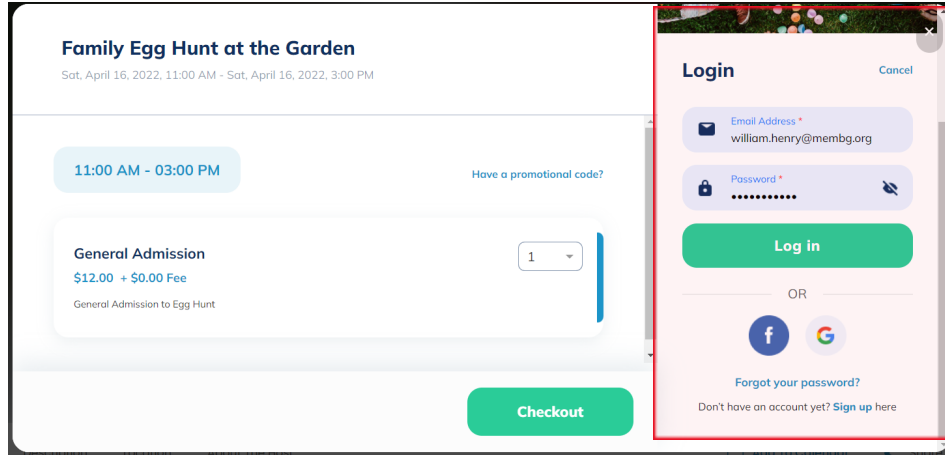
Follow the steps below to log-in to your account and purchase your event tickets.

1. Navigate to the event page through a link or from our new ticketed events page membg.simplenetix.com. Click 'Login Now' on the bottom right-hand side.

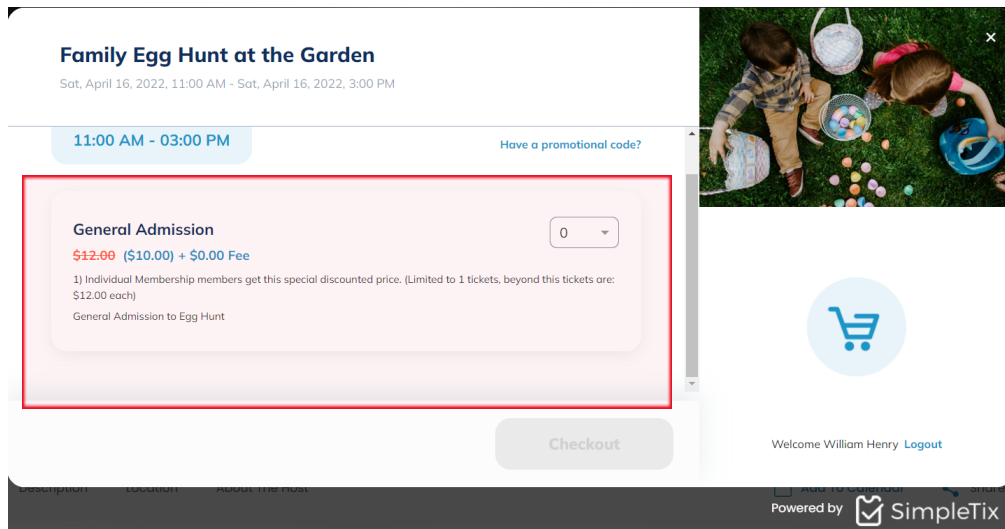
The screenshot shows the ticketing interface for the 'Family Egg Hunt at the Garden' event. The event is scheduled for Saturday, April 16, 2022, from 11:00 AM to 3:00 PM. The selected ticket is 'General Admission' for \$12.00, plus a \$0.00 fee. The quantity is set to 1. A green 'Checkout' button is visible. On the right, an 'Order Summary' table shows the total price of \$12.00. At the bottom right, a link 'Have a SimpleTix account? Login Now' is circled in red.

Order Summary	
1 x	Family Egg Hunt at the Garden 4/16/2022, 11:00 AM Section: General Admission
Sub Total	\$12.00
Fees	\$0.00
Total	\$12.00

2. Once you've clicked the link you can log in with the email connected to your MBG Membership. The password you will use to login for the first time is 123456789. After you are logged in, you will be able to change your password.



3. Any discounts associated with your Membership type will automatically generate. We will no longer have member-specific discount codes.



4. You can now purchase your tickets at the discounted rate! After purchasing, you will receive an email with your tickets, receipt, and any pertinent instructions. The email will include options for mobile tickets (loading the tickets onto your smartphone) or paper tickets for you to print and bring with you. You may choose whichever is easiest for you.

Here are your tickets

Mobile Tickets



Click here to load the tickets on your smart phone

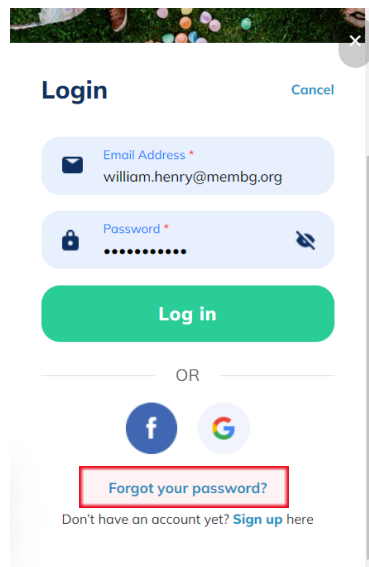
OR

Paper Tickets



Open the email attachment or download here

Password not working? Choose “Forgot your Password” and input your email address. A link to reset your password will be sent out promptly.



The screenshot shows a mobile login interface. At the top, there is a header with the word "Login" and a "Cancel" link. Below the header are two input fields: "Email Address" with the value "william.henry@membg.org" and "Password" with a masked password ".....". A green "Log in" button is positioned below the password field. Underneath the button is the text "OR" and two social media icons for Facebook and Google. At the bottom, there is a red-bordered button labeled "Forgot your password?". Below this button, it says "Don't have an account yet? Sign up here".

If you are an MBG Member, and you are not offered any pertinent discount, or you cannot sign in, contact our Box Office at William.henry@membg.org or by phone at 901-636-4107.